

FEBRERO, 2025



PRIVACY POLICY

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1. INTRODUCTION

Data protection is a priority at CRAMER. This Privacy Policy is designed to provide information on how we comply with all applicable personal data protection regulations, what information we collect as you navigate our communication channels, and how we collect, use and protect that data under Law No. 19628 on the protection of private life.

Ensuring that personal data is used as described herein and that it will not be used under any other circumstances without your knowledge and prior consent is even more important.

This version of our Privacy Policy (henceforth, “the Policy”) was updated on January 6, 2021.

2. DEFINITIONS

To better understand this policy, you should know that:

- **PERSONAL DATA** refers to any information concerning identified or identifiable individuals.
- **SENSITIVE DATA** is personal data related to the physical or moral characteristics of people or events or the circumstances of their private or intimate lives, e.g., habits, racial origin, political ideologies and opinions, religious beliefs and convictions, physical or mental health states and sex lives.
- **HANDLING PERSONAL DATA** refers to any operation, set of operations or technical procedures, whether automated or not, that enables the collection, storage, logging, organization, creation, selection, extraction, comparison, interconnection, disassociation, communication, provision, transfer, transmission, cancellation or any other manner of use of personal data.
- **«You»:** Any individual who visits and/or uses the Cramer website and/or the individual(s) responsible for legal entities (clients and/or accredited establishments) that access or interact with the activities and/or functions available on our digital channels.

3. TYPES, WAYS AND PURPOSES OF COLLECTING PERSONAL DATA

CRAMER only has access to the personal data you have provided when using our site and other communication channels, including our Contact Us or Work with Us forms.

That data may reveal, for example, the name of your company, your name, e-mail address, date of birth, identification number, phone number and country code. However, you can be sure that this policy protects this content and that your personal data will be used and stored securely.

For example, we may use your e-mail address to respond to your contact request or use other data in a future hiring process at CRAMER. In these cases, as necessary, CRAMER will request consent to use that particular data for that specific purpose.

CRAMER will also use the personal data collected through the site to improve site content and functionality, better understand our customers and markets, and improve our products and services in order to provide them to our clients and potential clients, including registered site users.

As we explained, some of your personal data is collected when you interact with CRAMER to make our relationship as secure and efficient as possible. To clarify, when you access our communication channels, we collect:

- **Personal contact information:** Information that enables us to contact you for business and ethical purposes (i.e., your name, company name and e-mail address)
- **Session log-in:** The information you use to access your account profile via the client web portal on our website (i.e., your e-mail address and password)

- **Data about how you use the website or communication channels:** This data helps CRAMER better understand your preferences. We use automated technology (Salesforce-Cramer and Google Analytics) to collect information about your interactions with our platforms.
- **Work with us:** If you are interested in contacting us or participating in a personnel selection process for a current opening or a future opportunity (retained record), use the “Work with Us” function on our company website to register your personal contact information or attach your résumé.

4. PERSONAL DATA OF CHILDREN AND ADOLESCENTS

CRAMER does not collect the personal data of minors, whether they are children or adolescents under eighteen years old.

If you are under 18 years old, do not provide any personal data on our website or any communication channels.

If you learn that a child/adolescent has provided their personal data, contact us via our contact e-mail (contacto@cramer.cl), and we will eliminate that personal data from our database.

5. DATA THAT REQUIRES YOUR CONSENT AND WHAT HAPPENS IF YOU DO NOT GRANT IT

Where the law ties handling personal data to your consent, we will give you the option of accepting or rejecting the conditions and inform you of the consequences of each decision.

As a general rule, the option will appear as an alert at the point of access.

Below we have listed some examples of situations in which you may express or select your intentions regarding CRAMER’s data collection:

- **Permission to use cookies** or similar technology. When you access our website via the Internet, some text files (cookies) are sent to your computer to make the experience more personalized and efficient, as explained in the Cookies section herein.

However, you are not obligated to accept the cookies. When you access our site, simply click on the option that represents your preference.

Furthermore, if you would like to accept the default settings of not activating the cookies, simply follow the specific instructions under Cookies, which are also available here.

In any event, remember that deactivating cookies may affect the efficiency of site use.

- **Geographic location.** When you interact with our platforms, your location may be requested or collected via routing definitions in order to provide more precise information about our products and services.

You are not required to activate your location. However, you need to know that your experience will be limited (in most cases) and may be impossible (when your location is essential to providing the service).

- **Your Sensitive Personal Data.** Your sensitive information will only be processed with your express consent.

6. DATA INTEGRITY AND SECURITY

CRAMER constantly strives to take all reasonable measures available in the market to preserve the reliability and accuracy of the personal data stored on our platforms, thereby protecting the security of our database.

We store your personal data only for as long as required to achieve the purpose for which it was initially collected or to fulfill any legal reporting or document retention requirements.

Our servers and databases are protected by industry-standard security technology. Employees with access to personal data have been trained to handle it properly per our security protocols.

While we cannot guarantee that there will be no leaks, undue use, unauthorized exchange, modification or destruction of data, we will do everything in our power to prevent such incidents and preserve the privacy of your data.

To that end, and to help us with the joint fight against unauthorized access, we encourage you to:

- Use complex passwords and change them periodically.
- Only visit websites that begin with “https” and have a padlock icon.
- Do not open e-mails from websites or companies you have never contacted.
- Do not click on news with exaggerated or dubious claims.
- Always make backup copies and keep your devices updated.
- Avoid using public WiFi networks (e.g., restaurants, airports, etc.)
- Use encrypted applications.

7. COOKIES

A cookie is a small file that the sites you visit send to your device or computer. They are widely used to make sites more efficient, personalize the access experience and provide information to site owners.

At CRAMER, we use cookies and/or similar technology to enhance site use and functionality and to better understand how visitors use our site and the tools and services we offer there. The table below lists the different types of cookies and their purposes.

Note that cookies help us adapt the CRAMER site to your personal needs and make it increasingly easier to use. They help us receive feedback about satisfaction and communicate with you from other places on the Internet.

You can reject the cookies by clicking on “do not accept” in your navigator settings.

However, if you “do not accept” or “deactivate” cookies, you will not have access to the complete functionality of our website.

The site also uses the Google Analytics tool, a service by Google, Inc. (“Google”). Google Analytics uses cookies. The cookie-generated data on your site use (including your IP address) will be transmitted and stored by Google on servers located in the United States.

Google will use this information to assess your site use, collect site activity data for website operators and provide other site and Internet use-related services. Google may also share this information with third parties when there is a legal requirement to do so or when third parties process data for Google. Google will not associate your IP address with any other data handled by Google.

8. COOKIE TYPE

COOKIE NAME	PURPOSE	DURATION	COOKIE TYPE
cookie-law-info-consent	This cookie is used to store the summary of the consent given for cookie usage.	11 months	Required
cookie-law-info-checkbox-advertisement	This cookie is used to store the user consent for the cookies in the category "Advertisement".	11 months	Required
cookie-law-info-checkbox-analytics	This cookie is set by GDPR Cookie Consent plugin. The cookie is used to store the user consent for the cookies in the category "Analytics".	11 months	Required
cookie-law-info-checkbox-performance	This cookie is set by GDPR Cookie Consent plugin. The cookie is used to store the user consent for the cookies in the category "Performance".	11 months	Required
cookie-law-info-checkbox-others	This cookie is set by GDPR Cookie Consent plugin. The cookie is used to store the user consent for the cookies in the category "Other".	11 months	Required
cookie-law-info-checkbox-functional	The cookie is set by GDPR cookie consent to record the user consent for the cookies in the category "Functional".	11 months	Required
cookie-law-info-checkbox-necessary	This cookie is set by GDPR Cookie Consent plugin. The cookies is used to store the user consent for the cookies in the category "Necessary".	11 months	Required

9. SHARING PERSONAL DATA WITH THIRD PARTIES

The security and confidentiality of your personal data is very important to us. To that end, we restrict access to your personal data to duly authorized professionals who need to know it in order to process your orders or provide the service(s) you request.

We will not disclose your personal information to unauthorized third parties. We may, however, share your personal data with CRAMER's corporate partners that need information about you to carry out their duties. Importantly, these companies are not authorized to use the personal data we share for any purpose other than those specified in this policy.

Before sharing personal data with these companies, CRAMER will, if applicable, contractually require them to take the necessary precautions to protect the data from unauthorized use or exchange.

The information collected via our communication channels may be shared under the following circumstances:

- I) With corporate partners as part of CRAMER's business activities, including managing vacancies and selection processes;
- II) To protect CRAMER's interests in any type of conflict, including lawsuits;
- III) In the event of corporate transactions and changes involving CRAMER. In such cases, data transfer will be necessary for service continuity;
- IV) By judicial ruling or request from administrative authorities vested with the legal authority to request them; and,
- V) When authorized under the law.

10. LEGAL BASIS FOR HANDLING PERSONAL DATA

CRAMER handles personal data in accordance with the legal requirements and in a manner compatible with the purpose for which it was collected. Handling your personal data is part of carrying out and managing our contractual relationship with you and/or the company that hires our services. We always strive to uphold all legal requirements deriving from our legal or regulatory obligations or as required for the regular exercise of rights in judicial, administrative or arbitration procedures.

Under certain circumstances, when your consent is required, your personal information may also be processed based on your prior consent selections.

11. YOUR RIGHTS

Per current and applicable privacy and data protection regulations and with regard to the handling of personal data, CRAMER guarantees you the opportunity to submit requests based on the following rights:

- i) Confirmation of data handling;
- ii) Access to data;
- iii) Correction of incomplete, inexact and outdated data;
- iv) Anonymization, blocking and elimination of unnecessary, excessive or non-compliant data;
- v) Portability of your data to another service or product supplier, when possible and at the user's express request;
- vi) Elimination of data processed with your consent;
- vii) Get information on the public or private entities with which CRAMER has shared your data;
- viii) Information on the option of not granting consent and the consequences of denying it; and,
- ix) Revocation of your consent.

To exercise these rights, use the form and contacts explained below.

12. ACCESS AND UPDATES TO OUR PRIVACY POLICY

Acceptance of this privacy policy is absolutely essential to using the CRAMER website. By accessing and using the CRAMER website, you are expressly accepting this policy.

Before registering as a site user, you must carefully read, ensure you understand, and accept all the conditions established herein and in other reference documents.

By accepting the terms of this policy, you expressly agree to provide only true, current and accurate personal data. You will be solely responsible for any false, outdated or inexact data you provide to CRAMER. CRAMER may reject any request to log or suspend logging of any previously accepted record that is not in accordance with this policy.

As always, we strive to improve our services. CRAMER reserves the right

to modify, complement or update this policy at any moment and without prior notice, particularly to comply with any legal, regulatory, jurisprudential or technical requirement that may arise.

However, your personal data will always be treated in accordance with the policy in place at the

time the data was collected, unless a mandatory legal provision determines the contrary and must be applied retroactively.

Do not worry. If we make any changes to or update this policy, we will note the revision date, so you are aware of the updated content.

All modifications shall be effective immediately following the publication of the revised Privacy Policy unless otherwise specified. To that end, we recommend that you periodically consult this policy to remain abreast of the respective changes. By using the CRAMER website after those changes, you are again accepting the terms of the revised or updated privacy policy.

If you do not agree with the changes or the new terms of our policy, stop using the site immediately. Your continued use of our site after policy changes shall indicate that you accept and agree with the modifications.

The date of the most recent update of this policy is indicated at the beginning and reflects the effective date for this policy. Previous versions of this policy may be requested via the e-mail address indicated herein.

You can access the updated version of this policy at any time by clicking on the "Privacy Policy" button at the bottom of every website page.

13. CONTACT

To exercise your rights as the owner of personal data, ask questions or make comments about this policy and our privacy practices or submit a complaint, e-mail us at: contacto@cramer.cl.

When you e-mail us, please attach proof of identity (e.g., your Chilean ID number, passport number or similar).

Requests submitted by someone other than yourself without evidence that they are legitimately acting on your behalf will be rejected. Bear in mind that any identifying information we may request will be processed only in accordance with applicable laws.

We will receive and investigate any complaint regarding the way we manage your Personal Data

(Including complaints regarding violations of your rights under applicable privacy laws and regulations).

14. APPLICABLE LAW AND JURISDICTION

This policy shall be interpreted under Chilean laws, rules and regulations in Spanish, particularly Law No. 19,628 and its subsequent amendments. Any dispute shall be resolved in Chile, subject to the jurisdiction of the ordinary courts of justice and under current applicable Chilean legislation.



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